

SERVICE BULLETIN

Loose Screws on LCD Console PCBs Causing Errors

Applies to: OpenHub LCD Consoles

Recent investigations have revealed that on some OpenHub LCD consoles the screws securing the LCD board to the console plastics are loose, leading to a variety of errors including, but not limited to, elevation stall and elevation lost. These errors typically start at the point of or shortly after install. Consoles manufactured from January 2021 to April 2022 should be checked for these loose screws before moving on to other troubleshooting. If these screws are found to be loose, use a #2 phillips screwdriver to hand-tighten these - **DO NOT USE POWER TOOLS.**

Please see below for examples of loose screws on the console PCBs:

